



September 28, 1993

Mr. Joseph Salvo
Miracle Sealants & Abrasives Company
12806 Schabarum Ave. Bldg. A
Irwindale, CA 91706

RE: 511 Impregnator & Porous Plus

Dear Mr. Salvo:

Having used **511 Impregnator** and **511 Porous Plus** I feel compelled to let you know how successful these products have been for my company.

Over the past years we have tried to protect our concrete floors from motor oil, waste oil, brake fluid, chassis grease, etc. Knowing that ExpressWay has some of the worst conditions possible our expectations were not very high.

We were amazed at the results of **511 Impregnator** and **511 Porous Plus** on our concrete floors. These products facilitate the general day to day clean up associated with our concrete floors. Staining materials stay on the surface of the concrete allowing for quick removal. The products are truly amazing.

We plan to use **511 Impregnator** and **511 Porous Plus** in all of our facilities where it is applicable.

Sincerely,

Albert Chance
President

Corporate Headquarters

488 Main Avenue, Norwalk, Connecticut 06851 203-846-4144

AMERICAN BUILDING MAINTENANCE CO.

P.O. Box 7907 • San Francisco, CA 94120
510 Howard Street • (415) 597-4525

September 29, 1989

Mr. Joe Salvo
Miracle Sealants Company
16011 West Foothill Boulevard
Azusa, CA 91702

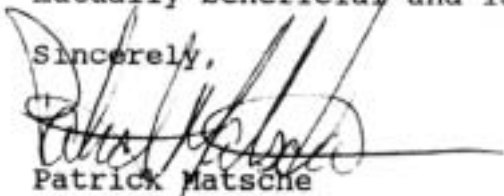
Dear Joe,

Thank you for taking the time to educate us on your product line. I am sure that I speak for all when I say we at ABM Co. are very excited about doing business with your company. We feel that you have opened a new, and very profitable line of business for us.

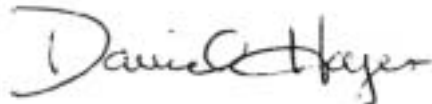
Starting with 511 Pre-Treat, 511 Impregnator, Diamond Restoration, and the balance of your products, quality and integrity are truly the benchmark of your firm.

Once again, thank you! We look forward to building a mutually beneficial and lasting business relationship.

Sincerely,



Patrick Matsche
District Manager
Golden Gate Region
ABM Company



David Hayes
District Manager
Golden Gate Region
ABM Company

Wegmans

Food
Pharmacy

1500 Brooks Avenue
Box 844
Rochester, New York 14692 0844
(716) 328-2550

January 13, 1994

Mr. Joe Frawley
Mr. Richard Grablewski
Hy-Grade Distributors
574 Main Street
Tonawanda, NY 14150

Gentlemen:

This letter is to compliment your Miracle 511 Sealer. Over the past year we have treated approximately 135,000 square feet of brick, raw stone and ceramic tile in four new stores.

We are very satisfied with the qualities of this product that keeps dirt, oil, miscellaneous juices and water from penetrating the surfaces.

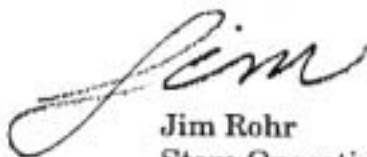
In one case we were unable to treat a portion of one store and the untreated portion has become a maintenance disaster while the treated area looks like new after many months of hard use.

I am looking forward to using your product in our upcoming stores in Rochester and Buffalo, NY, Scranton and Wilkes-Barre, Pennsylvania.

I am also hoping that your company is trying to find a way to formulate this type of product into a water or other nontoxic and nonflammable base so I can comfortably apply it in "24 hour" grocery stores presently in our chain.

Keep up the good work

Sincerely,



Jim Rohr
Store Operations

WALKER ZANGER

April 26, 1993

To whom it may concern:

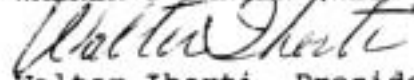
Walker & Zanger (West Coast) Ltd. has been associated with Miracle Sealants & Abrasives Co. for approximately five years. During this time, we have received the highest level of education and support towards the goal of finishing and impregnating natural stone and ceramics.

Their products are sale, effective and user-friendly. But beyond that, there is a support staff that works hard to deliver a very high comfort level to their customers.

Consistency, high quality, loyalty and innovation are words that come to mind in describing Miracle Sealants & Abrasives Co. They have solved many problems for us and provided a product line that has enabled us to sell more stone in a more responsible manner.

Very truly yours,

WALKER & ZANGER (WEST COAST) LTD.



Walter Iberti, President

WI:jb



HY-GRADE DISTRIBUTORS, INC.

574 MAIN STREET • TONAWANDA, N.Y. 14150
716 695-3960 Fax 716 693-0953

February 26, 1993

Miracle Sealants & Abrasive Company
Joseph Salvo
12806 Schabarum Avenue Bldg. A
Irwindale, CA 91706

Dear Joe,

Having been a distributor of your products for some twenty-two months, I thought it was time to write to you regarding our business relationship.

Let me begin by thanking you and your staff for their patience, persistence and professionalism in all our transactions. It has been an enjoyable and refreshing experience to approach a new market and have the backing and technical support of your personable and knowledgeable staff.

Our Janitorial Division has been able to solve difficult customer problems concerning masonry surfaces because of the chemical technologies your company offers. Because of this, we as a distributorship, have built strong customer relationships and obtain fair profit margins for all of our work. This cannot always be said about other markets in this industry.

As you know, we have started a large project at one of our valued supermarket chains (54 stores), where in each store they will be restoring quarry tile (approximately 9,000 sq ft per store) with Liquid Poultrice and then coating the floor with 511 Impregnator. I will keep you informed as this project grows.

Thanks again to you and your staff (especially Dave) for all your efforts.

Best regards

Rich Groblewski
Janitorial Division Manager
Hy-Grade Distributors, Inc.